

CONSUMER GRIEVANCE REDRESSAL FORUM

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)-For BRPL area

Sub - Station Building, Sector - V, Pushp Vihar,

(Near Saket Court Complex) NEW DELHI - 110017

Phones: 8468952631, 8468935702 TELEFAX: 29564400

Email: cgrfbrpl@gmail.com

No: CG -70/2019/F2/...287

Dated : ...18/12/19.....

Shri Vineet Sekhri
Kh. No. 83/10/2(0-05)
11/1(0-02), 9/2(0-17)
Gali No. 2, Village Mundka
Near Avanindan Vatika,
NEW DELHI - 110041

Subject: - Redressal of Grievance by the Forum

Dear Sir,

1. Any complainant, aggrieved by orders of the Forum may himself/herself or through his authorized representative make a representation in writing to the Ombudsman with triplicate sets of application.
2. The representation shall state clearly:
 - (i) The name/s and address of the consumer/s, service connection number, category, the name of the local licensees' office, against which the representation is made, the facts giving rise to the representation, the grounds thereof, the relief sought from the Ombudsman.
 - (ii) The name of the Forum, date of order or decision of the Forum shall, as the case may be mentioned in or enclosed with the representation.
3. No representation to the Ombudsman shall lie unless:
 - (i) The consumer had before making a representation to the Ombudsman approached the Forum constituted under Section 42 (5) of the Electricity Act, 2003 for redressal of his grievance;

Provided that the Ombudsman may entertain a representation beyond one month on sufficient cause being shown by the person filling the representation that he had sufficient reasons for not filling the representation within the aforesaid period of one month.

- (iii) The person filling the representation deposits an amount equal to one third of the amount assessed by the Forum in cash or by way of bank draft with the licensee and documentary evidence of such deposit is enclosed with the representation.



SECRETARY

Encl: Certified copy of order (02 pages).

CONSUMER GRIEVANCE REDRESSAL FORUM (BRPL)

(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act of 2003)

Sub - Station Building, Sector - V, Pushp Vihar,
(Near Saket Court Complex) NEW DELHI - 110017

Phones: 8468952631, 8468935702 Fax: 29564400

Email: cgrfbrpl@gmail.com

No: CG -70/2019

In the matter of:

Shri Vineet Sekhri
Kh. No. 83/10/2(0-05)
11/1(0-02), 9/2(0-17)
Gali No. 2, Village Mundka
Near Avanindan Vatika,
NEW DELHI - 110041

....Complainant

Versus

BSES Rajdhani Power Ltd.
BSES Bhawan, Nehru Place,
NEW DELHI - 110019.

... Respondent

Coram:

1. Mr. Atul Nigam
2. Mrs. Nirja Ahuja
3. Mrs. Monika Taneja

Chairman
Member (Legal)
Member (CRM)

Appearance:

Complainant : Not Present

Respondent :

1. Shri Sunil Singh, General Manager (KCC), Division - Mundka
2. Shri Rajesh Kr. Gupta, SO, CO-ordination Cell, Nehru Place

(Date of Hearing: 09.12.2019)

(Date of Order: 12.12.2019)

ORDER

Shri Atul Nigam, Chairman

Briefly, stated case of the complainant is that he lodged a complaint regarding excess billing and his meter was faulty. Complainant wants to check his meter and correct his electricity bill.

GN



1

No: CG – 70/2019

On notice respondent appeared and filed its reply and documents before us.

Respondent Submitted reply dated 28.11.2019 that the electricity meter (No. 29013265) pertaining to CA no. 150612964 got tested and as per meter testing report (No. 46482) dated 22.10.2019 and same found OK. With the above it is concluded that the units billed in the electricity bills in question are correct and no further action is required at our end.

It is worth mentioning that throughout the proceedings of the case before the Forum complainant did not appear for the last three hearings before us inspite of regular service of notice upon him. However, respondent had submitted that the electricity meter CA no. 150612964 has been tested and the same found to be OK and is within permissible limit.

The Forum observes that it seems that the grievance of the complainant has been redressed as the consumer has not attended the Forum for the last three hearings before us inspite of regular service of notice upon him and it appears that the complainant does not want to submit anything regarding complaint and is satisfied.

Accordingly, case is disposed off.

Sd/-
(Mrs. Monika Taneja)
Member (CRM)

Sd/-
(Mrs. Nirja Ahuja)
Member (Legal)

Sd/-
(Atul Nigam)
Chairman

